

### SERVICES PROVIDED BY APPOINTMENT

	Dr Strachan	Dr Begg	Dr Voice	Dr Hintjens	Dr Finlayson
Maternity Services	♦	♦	♦	♦	♦
Contraceptive Services	♦	♦	♦	♦	♦
IUCD (Coil) Insertion				♦	
Implanon Insertion/Removal				♦	
Child Health Surveillance			♦	♦	♦
Minor Surgery	♦	♦	♦	♦	♦
Cryotherapy	♦	♦		♦	

\*\* In conjunction with the local Midwives, the Practice provides a full maternity service including care during delivery at Montrose Infirmary.

#### PRACTICE MANAGER

They will help you with any administrative enquiries about your healthcare. He will also receive any comments or suggestions you wish to make.

We make every effort to give the best service possible to everyone who attends our practice. However we are aware that things can go wrong resulting in a patient feeling that they have a genuine cause for complaint. If this is so, we would wish for the matter to be settled as quickly and as amicably as possible. Simply contact the Practice Manager, or in his absence the Senior Receptionist, as soon as possible and they will set the necessary procedure in motion. Further written information on the complaints procedure is available on request.